

July 18, 2023

<b>National Stock Exchange of India Ltd.,</b>  Exchange Plaza, C-1 Block G, Bandra Kurla Complex Bandra [E], Mumbai – 400051	<b>BSE Ltd.,</b>  Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai - 400 001	<b>Metropolitan Stock Exchange of India Ltd.,</b>  Vibgyor Towers, 4 <sup>th</sup> Floor, Plot No. C62, G - Block, Opp. Trident Hotel, Bandra Kurla, Complex, Bandra (E), Mumbai – 400098
NSE Scrip Symbol: BLS	BSE Scrip Code: 540073	MSE Scrip Symbol: BLS

**Subject: Press Release**

Dear Sir / Madam,

Pursuant to Regulation 30 read with Schedule III of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed a Press Release dated July 18, 2023 with respect to the successful integration of BLS E-Services limited, a Subsidiary of BLS International Services Limited, with the UMANG (Unified Mobile Application for New-age Governance) Services into its digital platform, offering convenient access to over 500 e-governance services.

You are requested to take the same on your records.

**For BLS International Services Limited**

.....  
**Dharak A. Mehta**  
**Company Secretary and Compliance Officer**  
**ICSI Membership No.: ACS40502**

Encl: as above

## PRESS RELEASE

### **"BLS E-Services Limited Revolutionizes Government Service Accessibility through BLS Sewa Kendras: UMANG Services Are Now Available in Multiple Regional Languages for Citizens across India and Overseas"**

- *Streamlined Access: BLS E-Services Limited Integrates UMANG Services for Easy and Convenient Government Service Delivery*
- *Breaking Language Barriers: UMANG Services on BLS E-Services Limited's Platform Now Accessible in Multiple Regional Languages for Enhanced User Experience*

**New Delhi, July 18, 2023** - BLS E-Services Limited, a subsidiary of BLS International Services Limited is pleased to announce the successful integration of UMANG (Unified Mobile Application for New-age Governance) Services into its digital platform, offering convenient access to over 500 e-governance services.

This strategic collaboration with the National e-Governance Division (NeGD) aims to ensure widespread accessibility of UMANG services to citizens, facilitated through agents or human-assisted platforms. BLS E-Services Limited's platform will now provide a seamless channel for citizens across India and overseas to avail major state and central e-governance services in multiple regional languages.

BLS E-Services is leading the way in revolutionizing governance, citizen services, and banking through innovative digital solutions. Our comprehensive platform ensures seamless access to a wide range of government services and banking facilities, prioritizing convenience, efficiency, and user-centric design. With a strong focus on transparency, security, and convenience, we are the trusted partner in the digital transformation of public services and banking, bringing seamless experiences to citizens everywhere.

With user-friendly features, such as multilingual support, real-time updates, and service tracking, BLS E-Services provides a secure and efficient experience for users. The platform strictly adheres to stringent privacy and security protocols to effectively safeguard personal information. Trust BLS E-Services for a seamless and reliable digital journey in accessing government services.

The government's integrated approach aims to improve citizens' quality of life by offering a seamless and secure platform for accessing essential government benefits. BLS e-Services revolutionizes the way citizens interact with the government, providing convenient access to a diverse range of services with just a few simple clicks.

Currently, UMANG has over 100,000 global and 538.22 lakhs (5.38 million) national users. With the integration of BLS E-Services Limited and National e-Governance Division (NeGD), we anticipate a significant increase in user numbers. The current number of NRIs is 32 million, and the Indian population stands at approximately 141 crores. Together, with the support of the BLS Group, our goal is to expand the global user base and make UMANG available to everyone, ensuring maximum impact and benefits for citizens.

**Mr. Shikhar Aggarwal, Chairman, BLS E-Services Limited**, expressed profound enthusiasm regarding the integration, stating, "We are honored to collaborate with NeGD to incorporate UMANG services into our digital platform. This integration exemplifies our unwavering commitment to delivering accessible and user-friendly e-governance services to citizens across India and abroad. With BLS E-Services at the forefront of innovation, we envision a future where our platform becomes the epitome of excellence in the realm of digital governance. We strive to set new benchmarks, revolutionizing the way citizens interact with the government and ensuring maximum convenience, efficiency, and transparency in service delivery. Together, with UMANG's robust features and our dedication to technological advancement, we are poised to shape a brighter future for our esteemed citizens."

BLS E-Services Limited continues to innovate and leverage technology to transform the e-governance landscape, furthering its mission to empower citizens with efficient and transparent government services.

**BLS E-Services** is a leading provider of innovative digital solutions, revolutionizing governance, citizen services and Banking correspondent. Through our comprehensive platform, we enable seamless access to government services, ensuring convenience and efficiency for citizens. Our commitment to transparency, security, and user-centric design sets us apart. With a focus on leveraging technology, we empower citizens, simplify processes, and drive the digital transformation of public services. BLS E-Services: Your trusted partner for accessible, reliable, and user-friendly e-governance solutions.

**BLS International** Services Ltd. is a global leader in the visa, passport, and citizen service industry, operating in 64 countries. With over 18 years of experience and collaborations with 46 client governments, they have processed over 220 million applications. The company's extensive network of over 50,000 centers and dedicated workforce of 60,000 ensure efficient and secure solutions. BLS International is recognized for its industry benchmarks, excellence, and certifications. For more information, visit [www.blsinternational.com](http://www.blsinternational.com).

**UMANG (Unified Mobile Application for New-age Governance)** is a digital platform launched by the Government of India. It offers a convenient and secure way for citizens to access a wide range of government services and information. Available for Android and iOS devices, UMANG covers services related to pension, employment, education, health, agriculture, and more. Features like multilingual support, real-time updates, and service tracking enhance the user experience. The platform adopts a unified approach to improve the ease of living by bringing major government benefits within easy reach. With UMANG, citizens can access and utilize government services conveniently and securely, transforming their interactions with the government and making their lives easier.